

CASE STUDY

Project Management of NBN's DSLAM Upgrade

CLIENT | NBN



ABOUT THE PROJECT

INDUSTRY	Telecommunications
SERVICES	Telecommunications Project Delivery
SOLUTIONS	Core Network Infrastructure
DURATION	1 year

THE CLIENT

NBN Co. is the government owned corporation responsible for the design, construction and operation of a ubiquitous wholesale only broadband access network to residential and business premises across Australia.

As part of the Core Network infrastructure, NBN was using aging DSLAM equipment and therefore in order to meet the demands of additional subscribers, needed to upgrade the infrastructure through a phased approach to ensure minimal disruption.

THE PROJECT

\\Project Management of NBN's DSLAM Upgrade\\

GQI project managed the upgrade of five hundred and fifteen (515) nbn DSLAMs in locations across Australia.

THE STORY

GQI's scope included program initiation, identifying existing delivery challenges - GQI project managed the delivering of 34% of upgrades for the year in the first 3-months ensuring stable customer network performance during the COVID-19 period.

THE BENEFITS

GQI defined and designed the upgrade process, implementing a governance model, identifying and addressing interdepartmental interlocks, and agreeing on the SLAs of each stream within the value chain.


GQI defined the weekly reporting, exception handling and maintaining of the RAID register.





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