



IT Governance

CONSULTING & PROJECT DELIVERY

BROCHURE

IT Governance

EXPERTS IN ICT CONSULTING & PROJECT DELIVERY

GQI Consulting provides a complete spectrum of Information and Communications Technology (ICT) advisory and project delivery services. We are a national company who can meet the needs of organizations based in Australia, South East Asia and the Pacific region. Our services are delivered by a team of highly competent and professional experts through the use of well-defined methodologies which guarantee that the advice and services we provide are excellent value for money and exceed your expectations. Through the use of industry best practice and senior consultants with years of experience, we are able to provide independent business focused advice and services which will identify and quantify business impacts, design the correct solution, model the outcomes and recommend the best procurement strategy.

INTRODUCTION

In today's digital economy, business is reshaped and is disrupted by trends such as Cloud-Mobile-BYOD-Analytics-Social-Cyber Security. A recent global survey conducted by Gartner indicates that 26 percent of IT spending is outside of the traditional IT budget. This raises governance issues for board executives and integration issues for IT managers. Organizations therefore must have a clear IT Governance in place to ensure that the core IT services are ready to exploit the digital economy opportunities. Gartner defines "IT governance (ITG)" as the processes that ensure the effective and efficient use of IT in enabling an organization to achieve its goals." Gartner makes two distinctions in IT governance: "IT demand governance (ITDG-what IT should work on) is the process by which organizations ensure the effective evaluation, selection, prioritization and funding of competing IT investments; oversee their implementation; and extract (measurable) business benefits. ITDG is a business investment decision-making and oversight process, and it is a business management responsibility. IT supply-side governance (ITSG-how IT should do what it does) is concerned with ensuring that the IT organization operates in an effective, efficient and compliant fashion, and it is primarily a CIO responsibility."

OUR APPROACH

GQI Consulting (GQI) is an Australian independent ICT Consultancy with specialist capabilities in IT Governance. GQI delivers the IT governance services through our qualified, experienced consultants and specialist partners. The GQI approach is to facilitate discussions across the board, all business units and the IT teams resulting in an assessment of business and governance requirements that accurately reflect the current status of agreed business vision and objectives, thus providing the opportunity to engage and renew. GQI will identify where efficiencies can be achieved using our specialized analysis tools and methodologies, and provide recommendations and certifications required to improve the IT team's capabilities and put management back in control. The IT Governance services can be offered as a standalone service or included in our strategy, solutions, sourcing/procurement, technical architecture, consulting services and project delivery services. GQI will customize the IT Governance services to suit each organization's specific needs by identifying and assessing the risks across the entire organization, how the risks can be mitigated, where security may be compromised and how it can be enhanced. The governance services offered by GQI are typically delivered across three areas:

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TRAINING

GQI can assist you with training programs for best practice and specific Industry area of compliance.

CONSULTING

Review how your organization directs and controls the use of IT from a business perspective and help your organization determine your readiness, put in place policies, practices and structures necessary to plan, architect and build your digital economy's business.

Assessment of your digital environment and map opportunities for IT Governance requirements based on stakeholder consultation, translate your business needs, and develop a strategy with business case for action including a set of comprehensive governance.

COMPLIANCE & CERTIFICATION

Through our accredited consultants, GQI can assist with the certification of internal IT service delivery with industry IT Governance frameworks such as ISO, COBIT and ITIL. We also assist Australian enterprises meet IT regulatory compliance regimes such as PCI DSS, HIPAA, GLBA and SOX (US) and their Australian equivalent

BENEFITS

Engaging GQI's IT Governance practice brings benefits to your organization by:

- Ensuring your digital strategy is integrated with the corporate strategy.
- Putting effective processes in place to manage and maintain reports, to manage and add value to the business.
- Communicating IT responsibilities such as security and privacy across your entire organization.
- Assisting you in managing and mitigating security risks.
- Helping you put a structure around measuring business performance where IT makes a contribution



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